2343BW /2343NW
Training Manual

Development 3 Group

Lab 1 (VD)

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Contents

- **Product Overview**
- **Circuit Description**
- **Assembly and Disassembly**
- **Troubleshooting**
- **How to Execute Code**
- **Etc.**

1. Product Overview (Product Features)

*. Feature

- -. Panel : 300cd/m2, 5ms, CR1000:1, 170/160 (CR>10)
- -. DC 20000:1
- -. DPMS : <1W
- -.Power off : 0.3W(Typ)
- -. Magic Bright3, Magic Tune
- -. New function : Image size / Color effect
- -. Windows Vista
- -. D-Sub & DVI with HDCP

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1. Product Overview (Product Specification)

Key Specification		
Model	**2343BW**	**2343NW**
Size	23" wide	23" wide
Resolution	2048*1152@60Hz	2048*1152@60Hz
Brightness	300cd/㎡	300cd/㎡
Contrast Ratio	1000:1	1000:1
Dynamic Contrast	20,000:1	20,000:1
Supported Resolution	VGA ~ UXGA	VGA ~ UXGA
Horizontal Frequency	30~75kHz	30~75kHz
Vertical Frequency	56~61Hz	56~61Hz
Sync Type	Sep./Comp./SOG	Sep./Comp./SOG
Response Time	5ms	5ms
Viewing Angle (CR>10)	170°/160°	170°/160°
Signal Input	D-SUB / DVI With HDCP	D-SUB
Power Consumption (ON)	50 Watts (Typ.)	50 Watts (Typ.)
Power Consumption (DPMS)	<1 Watt	<1 Watt
Stand	Simple / HAS	

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1. Product Overview (Product Specification)

Key Specification		
Function	**Detail Function**	**Description**
Magic color	**Off**	Magic Color Off
	Demo	Used for shop demos. The left one is for Magic Color On. The right one is for Magic Color Off.
	Full	Presents more abundant colors by expanding the three color tones of R, G and B.
	Intelligent	Expands all R/G/B colors except for skin tones.
Magic Bright	**Custom**	Factory defaults
	Text	The brightness setting for text editing
	Internet	The brightness setting for Internet use
	Game	The brightness setting for playing Internet games
	Sports	The brightness and color temperature settings for watching sports programs
	Movie	The brightness and color temperature settings for watching movies
	Dynamic Contrast	Dynamic Contrast is to automatically detect distribution of inputted visual signal and adjust to create optimum contrast.
Color Tone	**Cool**	The blue tone from the R/G/B colors is emphasized
	Normal	Natural state. There is no artificial adjustment to the R/G/B colors
	Warm	The red tone from the R/G/B colors is emphasized
	Custom	The user-defined state of the R/G/B Color Control is saved

1. Product Overview (Product Specification)

Key Specification		
Function	**Detail Function**	**Description**
Color Effect	Off	Color Effect Off
	Grayscale	Display monitor in Gray tone.
	Green	Display monitor in Green tone.
	Aqua	Display monitor in Blue tone.
	Sepia	Display monitor in Brown tone.
Customized Key	MagicBright	Hot key Function : MagicBright.
	MagicColor	Hot key Function : MagicColor .
	Color Effect	Hot key Function : Color Effect .
	Image Size	Hot key Function : Image Size .

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Magic color
Demo Mode

On   Off

DEMO mode

Magic color
Full Mode
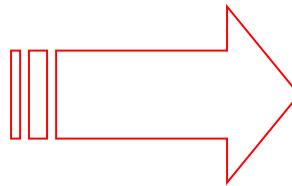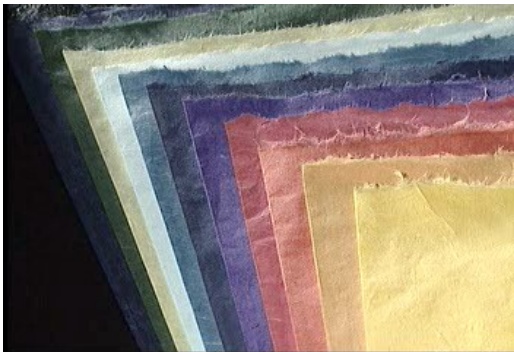
All R/G/B Colors
Expanded

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1. Product Overview (Magic Color)

Magic color
Intelligent Mode

Except Skin Tone

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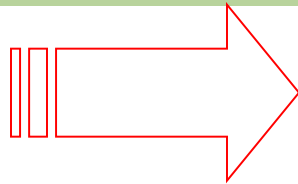
1. Product Overview (Connecting External Devices)
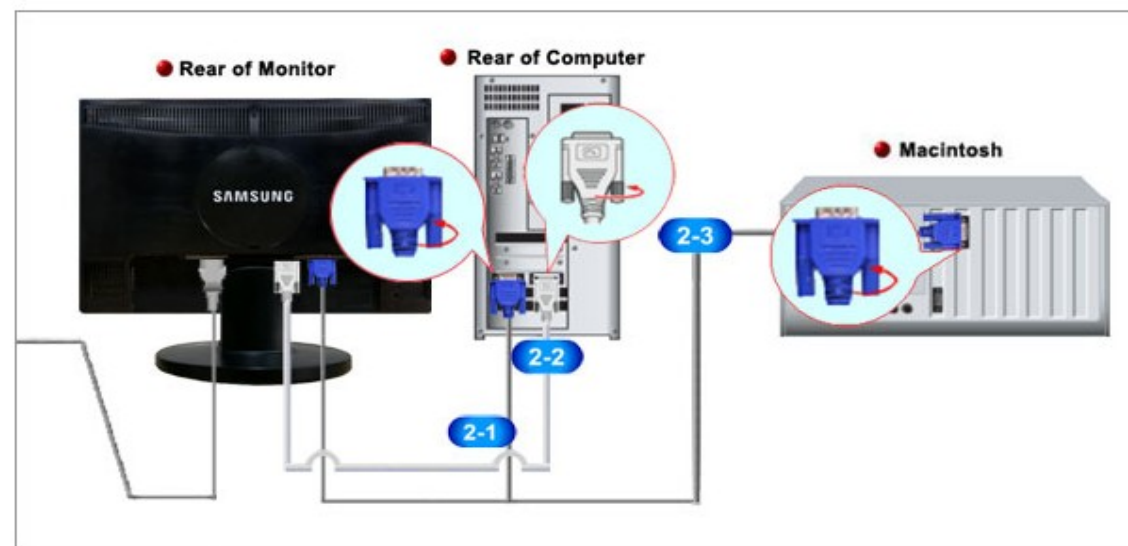
1 Connect the power cord for your monitor to the power port on the back of the monitor.
Plug the power cord for the monitor into a nearby outlet.

2 Use a connection appropriate for your computer.

2-1 Using the D-sub (Analog) connector on the video card.
Connect the signal cable to the 15-pin, D-sub connector on the back of your monitor.

[RGB IN]

2-2 Using the DVI (Digital) connector on the video card.
Connect the DVI Cable to the DVI IN Port on the back of your Monitor.

[DVI IN]

2-3 Connected to a Macintosh.
- Connect the monitor to the Macintosh computer using the D-sub connection cable.

✎ Note

If the monitor and the computer are connected, you can turn them on and use them.

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1. Product Overview (Supported Display Modes)

Display Mode	Horizontal Frequency (kHz)	Vertical Frequency (Hz)	Pixel Clock (MHz)	Sync Polarity (H/V)
IBM, 640x480	31.469	59.940	25.175	- / -
VESA, 800 x 600 (56Hz)	35.156	56.250	36.000	+ / +
VESA, 800 x 600 (60Hz)	37.879	60.317	40.000	+ / +
VESA, 1024 x 768	48.363	60.004	65.000	- / -
VESA, 1280 x 800	49.702	59.810	83.500	- / +
VESA, 1280 x 960	60.000	60.000	108.000	+ / +
VESA, 1280 x 1024	63.981	60.020	108.000	+ / +
VESA, 1440 x 900	55.935	59.887	106.500	- / +
VESA, 1680 x 1050	65.290	59.954	146.250	- / +
VESA, 2048 x 1152	70.992	59.909	156.750	+ / -

1. Product Overview (OSD Functions)

1. **MENU**

2. **MagicBright™ / Down**

3. **Brightness / Up Button**

4. **Enter / Source Button**

5. **Auto**

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1. Product Overview (OSD Functions)

(1)   MENU Button   : Open the OSD menu. Use this button to exit the OSD or go to the upper OSD menu.

(2)   MagicBright Button   : Press this button to adjust MagicBright™.
MagicBright™ is a monitor that fits to various user environments such as editing documents, Internet use and watching movies, etc. It has more than double the bright ness and screen quality of existing monitors. The dedicated buttons on the front of the monitor allow users to easily implement six (7) different sets of brightness and clearness settings that fit the environment

-. Custom   : The Custom mode provides refined brightness and clearness levels. However, it may not be comfortable on the eyes depending on the user's preferences. In this case, adjust the brightness and clearness using the menu.

-. Text   : Text mode provides the same brightness level of general monitors appropriate for text editing.

-. Internet   : Internet mode provides enhanced brightness while maintaining a level of text readability appropriate to the Internet environment where text and images are combined.

-. Game   : Game mode provides a brightness level appropriate for playing games where there are a lot of graphics and fast screen switching.

-. Sport   : Sports mode provides a brightness level appropriate for watching sports programs where there is a lot of movement.

-. Movie   : Movie mode provides excellent brightness and cleanness levels for the entertainment (movies, DVD, TV, etc.) environment, at the same level as a TV.

-. Dynamic Contrast : Dynamic Contrast is to automatically detect distribution of inputted visual signal and adjust to create optimum contrast

(3)Brightness Button   : Use this button to adjust the brightness of the screen

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1. Product Overview (OSD Functions)

(4) Enter/ Source Button : Press this button to select a function and video source..

(5) **Auto Button**　　　　　**:** If Button is pressed. Auto adjustment function operates automatically.
　　　　　　　　　　　　　　　　 (Only in analog mode)

(6) Power Button　　　　 : Press this button to turn the monitor on or off.

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1. Product Overview (OSD Tree)

(Picture)	(Color)	(Image)	(OSD)	(Setup)	(Information)	(MagicBright)
-. Brightness -. Contrast	-. MagicColor .off .Demo .Full .Intelligent -. ColorTone .Cool .Normal .Warm .Custom -. Color Control .Red .Green .Blue -. Color Effect .Off .Grayscale .Green .Aqua .Sepia -. Gamma .Mode1 .Mode2 .Mode3	-. Coarse -. Fine -. Sharpness -. H-Position -. V-Position	-. Language -. H Position -. V Position -. Transparency -. Display Time .5 sec .10 sec .20 sec .200 sec	-. Reset -.Customized Key .MagicBright .MagicColor .Color Effect .Image Size -. Image Size .Auto .Wide	-. Source -. Frequency -. Resolution	-. Custom -. Text -. Internet -. Game -. Sport -. Movie -. Dynamic Contrast

1. Product Overview (OSD Hidden Key)

No	Function	Operating method
1	**User Delete**	Select Brightness from the menu, and then hold down the Enter button for five (5) seconds while the menu is displayed.
2	**Entering the Service Menu**	Set both the brightness and the contrast to '0' on the menu, and then hold down the Enter button for five (5) seconds while the menu is displayed.
3	**Color Calibration**	Select OSD/Language English from the menu, and then hold down the Enter button for five (5) seconds while the menu is displayed. (The screen is in 16 gray colors.)
4	**Menu Lock**	Hold down the Menu button for five (5) seconds

1. Product Overview (Specifications of Options)

□□	□□□	□□ □□	□□
	Quick Setup Guide	BH68-00907A	
	Warrant card	BH68-00633B	
	Monitor Driver, User's Guide	BN59-00716A	
	D-Sub(15-pin)cable	BN39-00244G	
	Power Code	3903-000082	
	DVI Cable	BN39-00246K	Sold separately

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2. Circuit Description (New Part)

*. Scaler(MSTR)

　　2343BW (SE85AMH)　/　2343NW(SE81AM)
　　Use a type of scaler with an embedded MCU core.

-. Detailed Specifications
- ○　On-Chip Microcontroller
- ○　On-Chip OSD Controller
- ○　LVDS/RSDS Transmitters
- ○　128-QFP Package / 3.3V/1.8V suppliers

2. Circuit Description (Product Structure)

1. Panel Part

➤See Product Specifications.

2. Main Board Part

➤ Receives external PC analog signals, and then outputs the video signals to the panel using a Scaler and also outputs the same signals as external input.

3. IP BOARD

➤Inverter + SMPS BOARD

4. Function Button

Transfers the input signals where the Function button is used to the main board and displays the LED.

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2. Circuit Description (Panel Part)
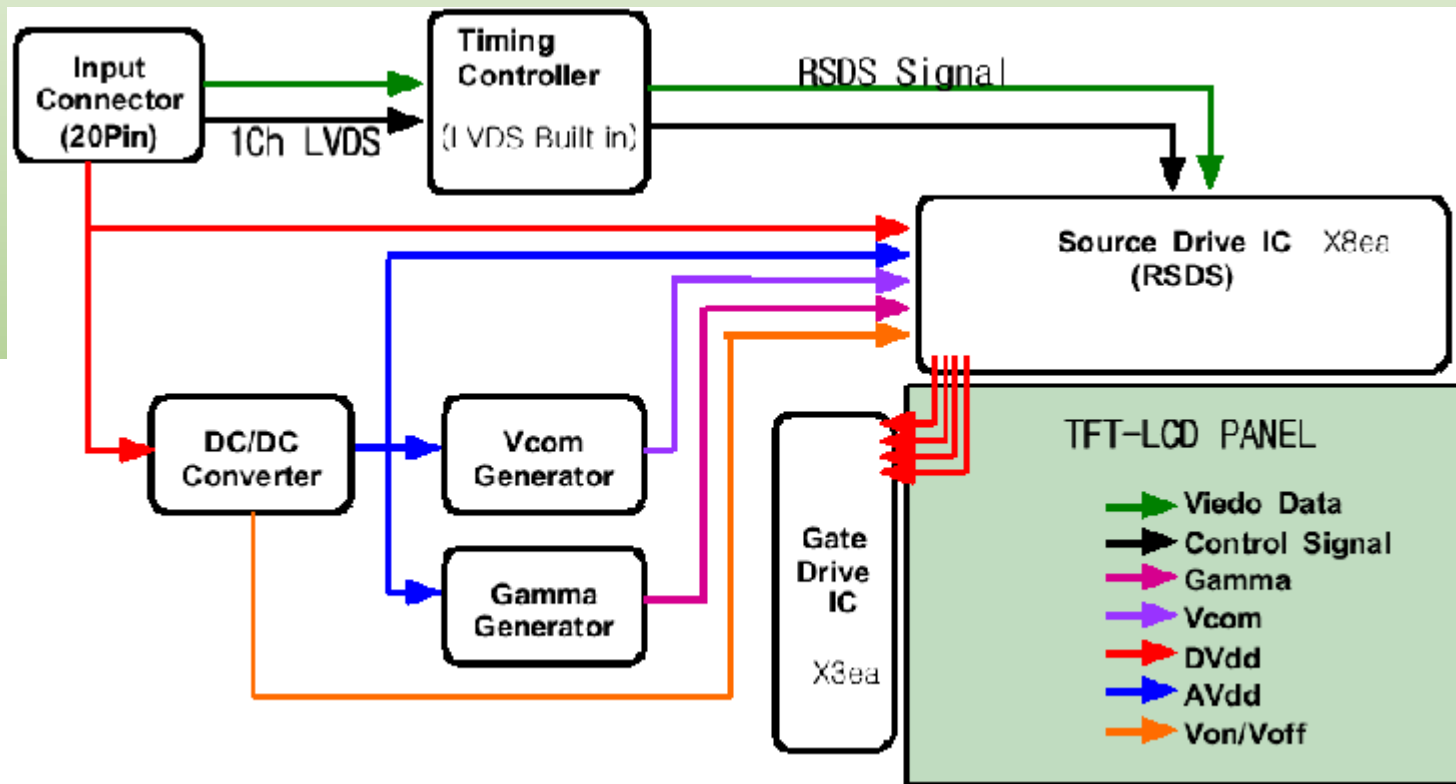
2. Circuit Description (Panel Part)

* PROTECTION*

➤ LAMP(Inverter) PROTECION

=> The protection is activated if there is no feedback because the lamp connector is disconnected or the lamp is cracked.

=> The over voltage protection starts as a lamp protection if the output voltage of the inverter transformer is high.
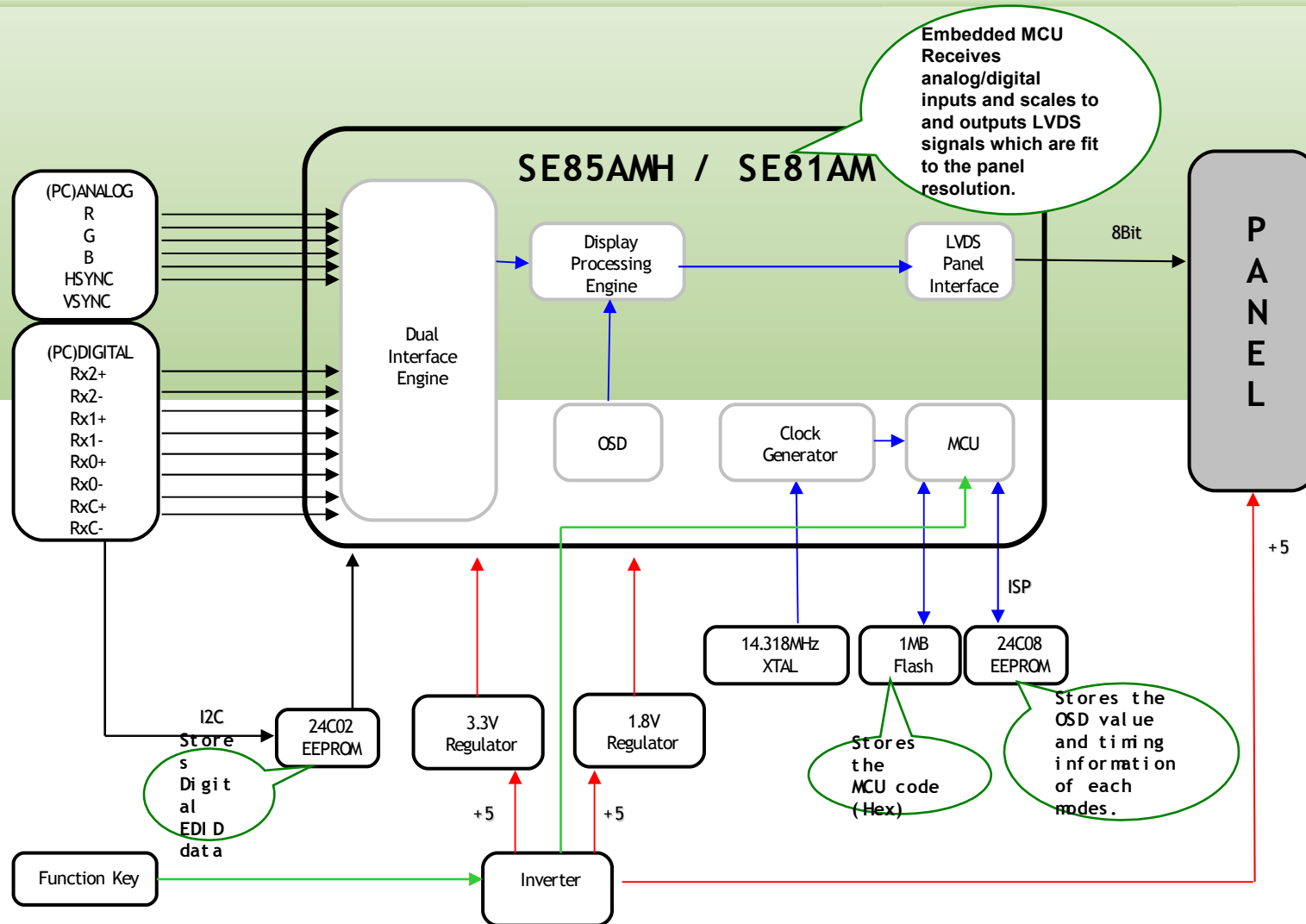
➤ Power Protection

=> All panel protection (OVP/OCP) operates in Auto Recovery mode. When the panel is stopped temporarily due to a protection issue, it powers the panel on again to resume the operation after the problem is cleared.

However, as an exception, in the case of a thermal protection issue, the panel can only operate normally if the power is turned off and is fully discharged and turned on again. This is controlled by a function designed in the power IC.
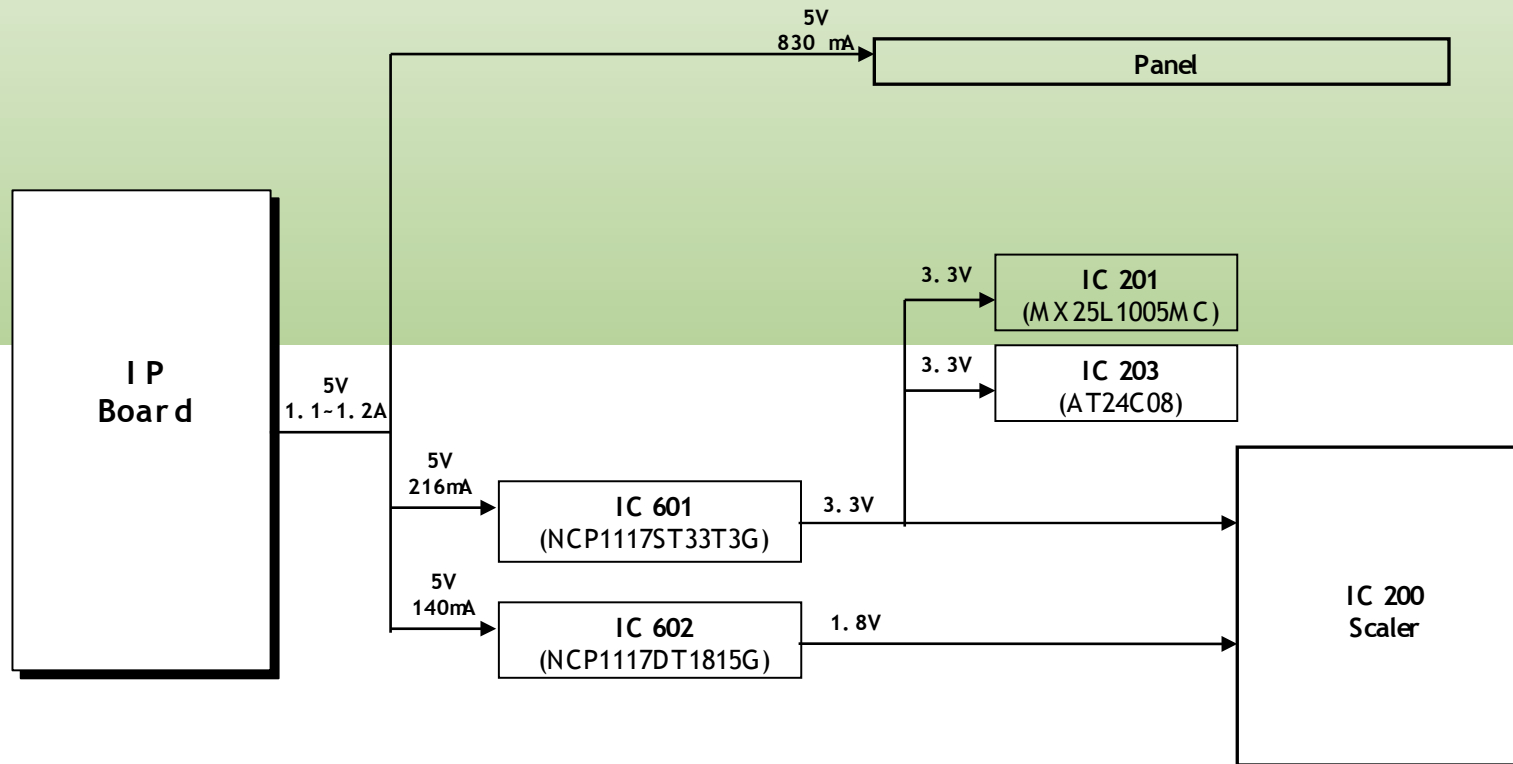
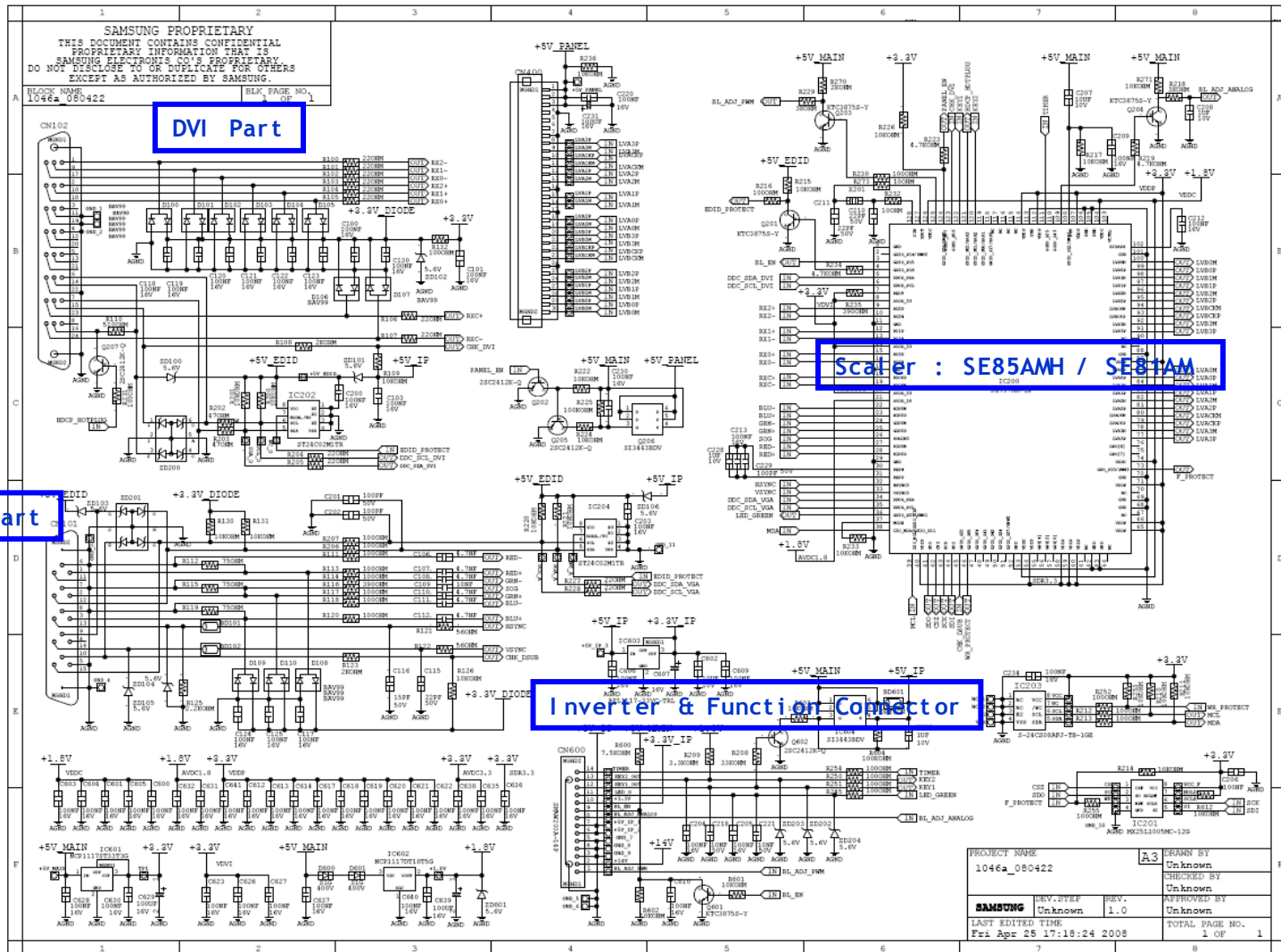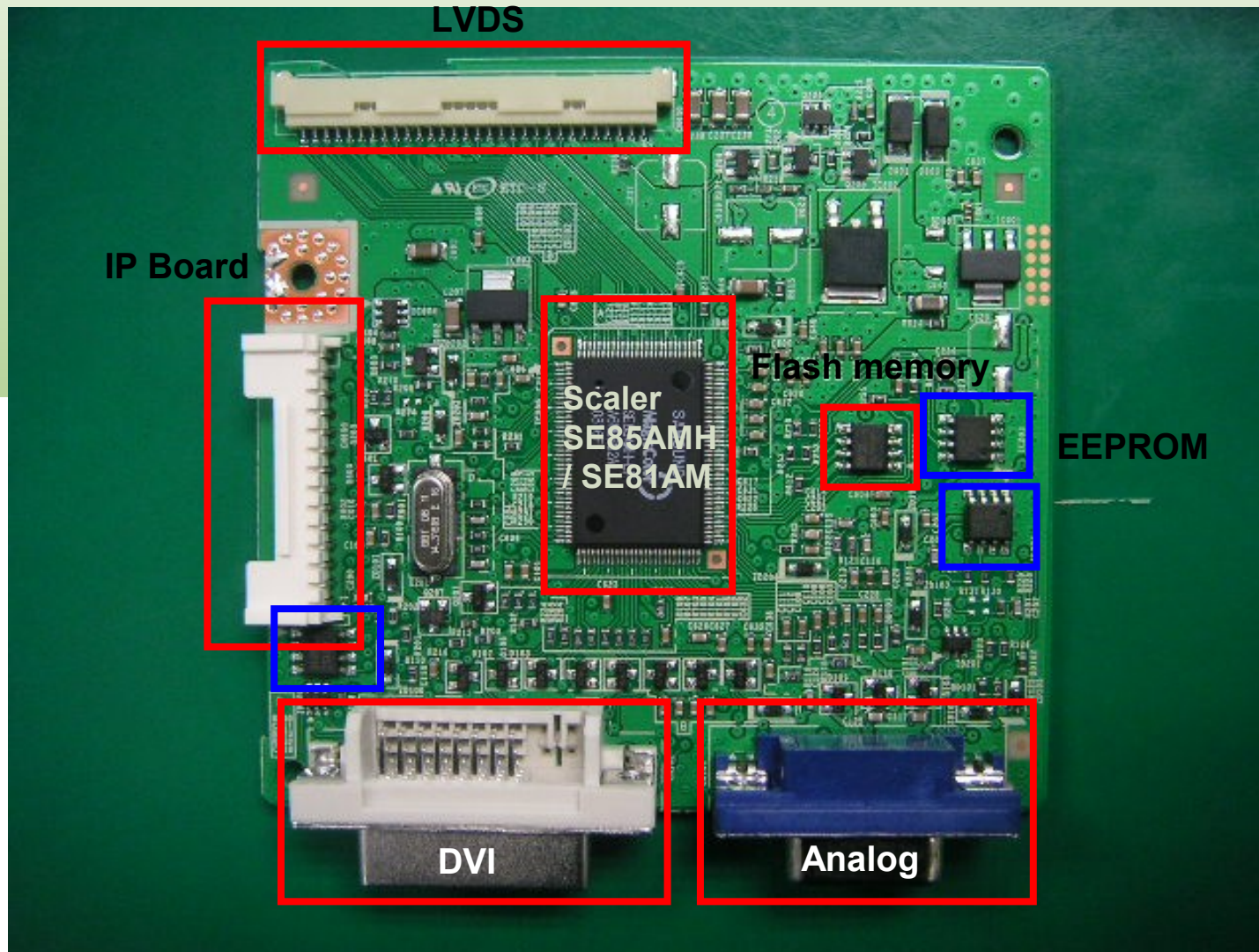# 2. Circuit Description (Scaler Part)

Panel

IP Board

Feedback Block		
Invertor Trans.	Invertor Trans.	
Hybrid Sub_Block.		
Rectifier		
Switching Block	Feedback Circuit	
C_AL	Control Circuit	
Rectifier Diode	Input Filter	

Signal	Pin
BL_ADJ_PWM	1
+14V	2
GND	3
GND	4
+5V_IP_2	5
+5V_IP_1	6
BL_ADJ_ANALOG	7
BL_EN	8
+3.3V	9
LED_G	10
KEY1_OUT	11
KEY2_OUT	12

Main Board

5V

3.3V — NCP1117ST33T 3G → NVRAM 24C08

1.8V — NCP1117ST18T 5G

FLASH MEMORY

Mstar SE85AMH / SE81AM
- . Integrated System
- . SXGA 75Hz
- . 135MHz ADC
- . DVI 165MHz
- . LVDS
- . Gamma 10bit

EEPROM 24C02

Function Board

1	2	3	4	5
GND	KEY2	KEY1	LED	3.3V

| Menu | - (MB) | + | Enter/Source | Auto | Power |

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2. Circuit Description (Scaler Part)

Embedded MCU Receives analog/digital inputs and scales to and outputs LVDS signals which are fit to the panel resolution.

SE85AMH / SE81AM

(PC)ANALOG
R
G
B
HSYNC
VSYNC

(PC)DIGITAL
Rx2+
Rx2-
Rx1+
Rx1-
Rx0+
Rx0-
RxC+
RxC-

Dual Interface Engine

Display Processing Engine

LVDS Panel Interface

8Bit

P A N E L

OSD

Clock Generator

MCU

14.318MHz XTAL

1MB Flash

24C08 EEPROM

ISP

+5

I2C
Stores Digital EDID data

24C02 EEPROM

3.3V Regulator

1.8V Regulator

Stores the MCU code (Hex)

Stores the OSD value and timing information of each modes.

+5

+5

Function Key

Inverter

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2. Circuit Description (Power Flow Chart)

Panel

5V
830 mA

IP
Board

5V
1. 1~1. 2A

5V
216mA

IC 601
(NCP1117ST33T3G)

3. 3V

5V
140mA

IC 602
(NCP1117DT1815G)

1. 8V

3. 3V

IC 201
(MX25L1005MC)

3. 3V

IC 203
(AT24C08)

IC 200
Scaler

2. Circuit Description (Circuit Diagram)

DVI Part

Analog Part

Scaler : SE85AMH / SE81AM

Inverter & Function Connector

2. Circuit Description (Main PBA)

2. Circuit Description (Main PBA)

No	Block	Description	Remark
1	Scaler IC200	Besides the ADC, LVDS, and scaling part, an MCU is embedded as well. All of them are integrated into one chip.	SE85AMH / SE81AM
2	Flash Memory IC201	Stores the MCU program embedded in the scaler. It is of a flash type and rewritable.	MX25L1005MC
3	IC203	Stores the OSD and various timing values.	24C08
4	IC202	The memory to which analog DDC data is input	24C02
5	Regulator	An IC that receives DC voltage inputs. It is used in circuits that stabilize the DC voltage.	NCP1117DT18T5G NCP1117ST33T3G

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2. Circuit Description (IP Board - Dimming)

*. There are three methods. The Current Control method adjusts the size of the current entering the lamp. The PWM method turns the lamp on and off according to a specific frequency. The Complex method mixes those two methods.

1. Current Control (Analog Dimming)
- Dimming is possible with comparatively no effect on the panel.
- A minimum current is required with which no partial lightning occurs in the lamp at the minimum brightness.
- Low dimming ratio (Approx. 2:1)
-Because the inverter is optimized to the maximum brightness, the efficiency is degraded in the dimming state.

2. PWM Control (Burst Dimming) – The Piccolo model uses PWM fully from OSD 0 to 100.
- Dimming is achieved by turning the lamp on and off at a frequency of approx. 300 Hz to 1 kHz.
- Turning a large capacity of current on and off at a specific cycle causes ground instability and noise to the panel, which results in waterfalls on the screen.
- Because it operates at the maximum brightness when the lamp is on, the efficiency is high. It resolves the problem of partial lightning at minimum brightness, thus, displays a high dimming ratio (approx. 5:1).

3. Complex Control
-Removes the possibility that waterfalls can occur by using the analog method at the early stage of dimming.
- Heightens the dimming ratio by using the PWM method at the later stage of dimming.

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2. Circuit Description (IP Board)

SMPS Part

Consists of a line filter, an X -CAP, and a Y-CAP.

Consists of a power transformer and an FET.

Consists of a diode, an Rectification Part

Input Filter BLOCK

Switching BLOCK

□ □ □

13Vout → DC/AC INVERTER

5Vout → MAIN A/D BOARD

Control Circuit

Feedback Circuit

Consists of a photocoupler and a TL430.

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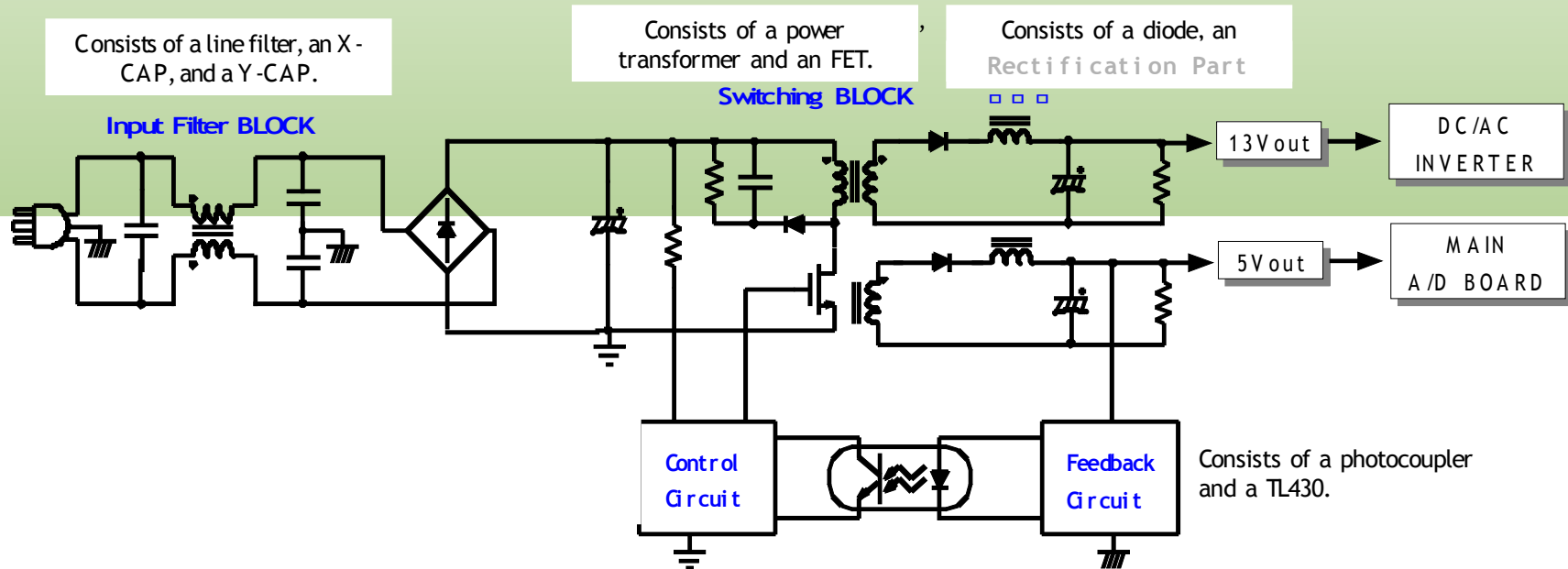
2. Circuit Description (IP Board Circuit Diagram)

Inverter Part
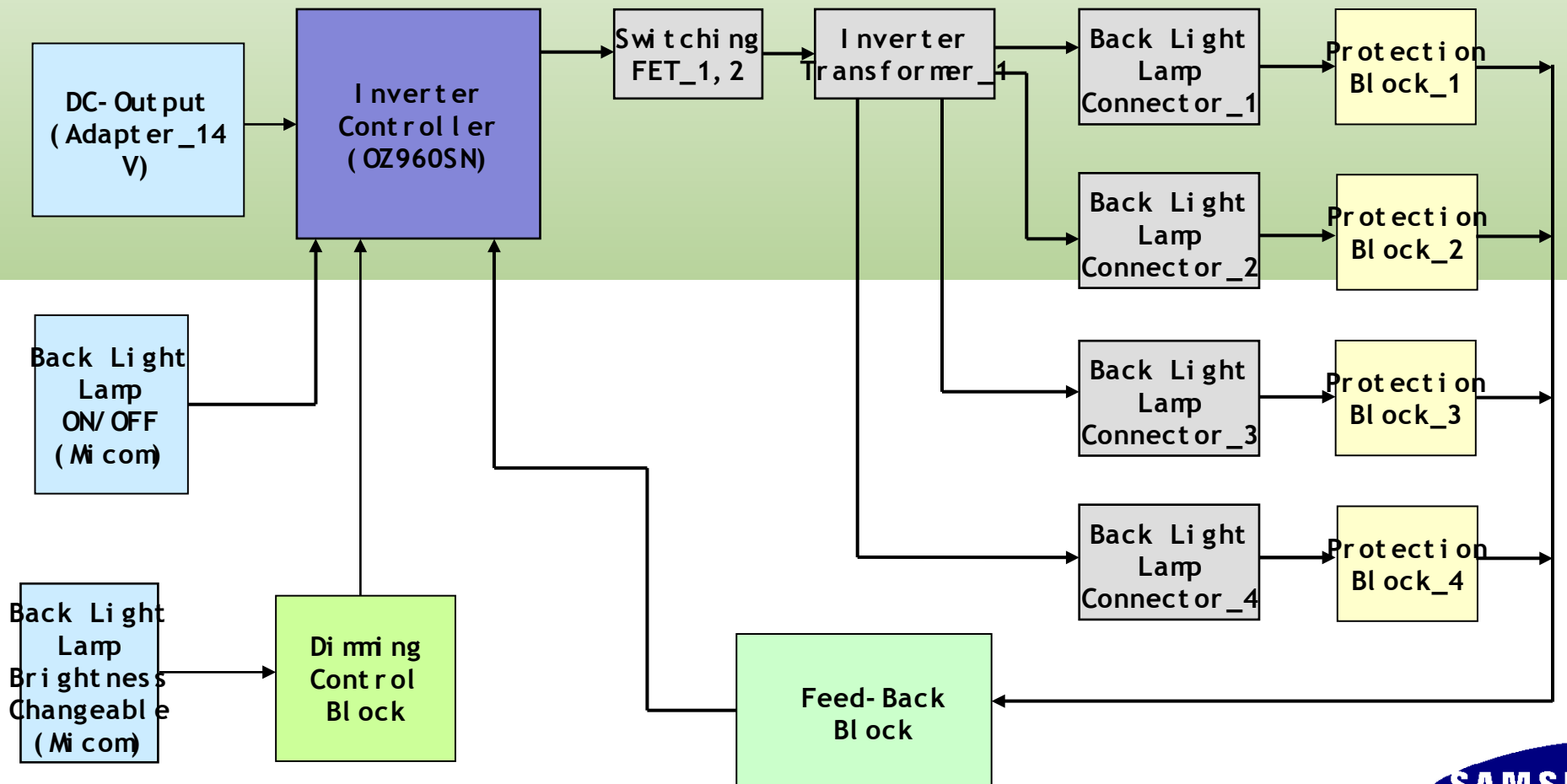
3. Assembly and Disassembly (SIMPLE STAND)

1. Turn the monitor off before beginning the disassembly sequences for this monitor.

2. When disassembling the monitor, do not use any metal tools except for the provided jig.

3. Disassemble the monitor carefully as directed in the following procedures.

Description	Picture Description
1. Place a soft cloth on the table and place the monitor onto it with the front part facing downwards. Hold the monitor set with one hand and hold and pull the stand body backwards with the other hand to remove the stand body from the monitor set. (Caution : If you do not tilt the stand and use too much force to remove it. The connection pin may break.)	
2. Remove the stand body and then remove the two (2) screws shown in the figure.	

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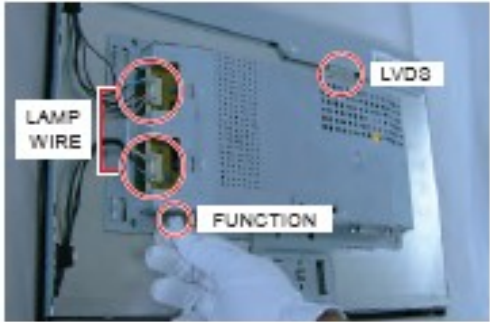
3. Assembly and Disassembly

Description	Picture Description
3. ①Turn the monitor over and insert your hands into the top of the monitor at the center and separate the front cover in the direction of the arrow as shown in the figure. ② Separate the sides of the front cover up to the directed line as shown in the figure.	
4. Turn the monitor over again to remove the back cover.	

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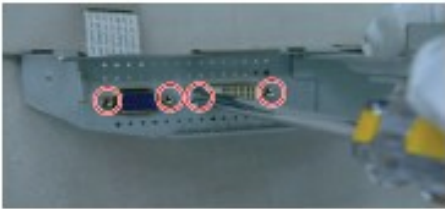
3. Assembly and Disassembly

Description	Picture Description
5. Remove the SHIELD- LAMP using the provided JIG. (Caution : The SHIELD- LAMP is sharp)	
6. Remove the LVDS, LAMP, LAMP wire, FUNCTION cable, and then remove the SHIELD- COVER.	

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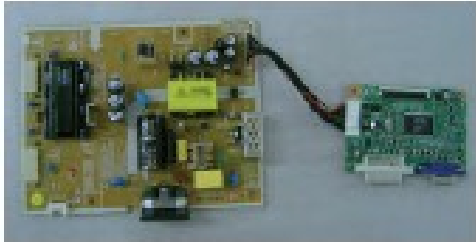
3. Assembly and Disassembly

Description	Picture Description
7. Remove the LCD panel.	
8. Remove the four (2) screws shown in the figure.	

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3. Assembly and Disassembly

Description	Picture Description
9. Remove the four (4) screws shown in the figure and remove the Bracket support.	
10. Remove the main PCB and IP board from the SHIELD- COVER.	

□ The assembly is in the reverse order of disassembly

3. Assembly and Disassembly (HAS STAND)

□□	□□
1. If the Stopper PIN at the back of the stand is not removed, place a soft cloth on the table and place the monitor on it, and then hold the monitor set and remove the Stopper PIN at the back of the stand.	
2. Turn the monitor over. Remove the two (2) screws that hold the stand in place and then remove the stand. (Caution : When removing the screws, hold the stand body with one hand so that the stand does not fall.)	

3. The following steps are the same as steps 2 to 9 for disassembling the SIMPLE stand.

□ The assembly is in the reverse order of disassembly

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4. Troubleshooting

❖ **Checking Before repairing**

1. Check the power state and the cable connections.
    . Check the connections of the power and signal cables.
    . Check whether the function button operates normally.

2. Check "TEST GOOD" OSD
  . The Purpose and Function of the Self-Test
      ➔ A Self-Test has been added to easily recognize whether the monitor has a fault or not and
  consequently to minimize customer claims for non-malfunctions of the product.
  . How to Perform a Self-Test
      ➔ Press the Menu button in the DPMS state, and determine whether the monitor is normal or not.
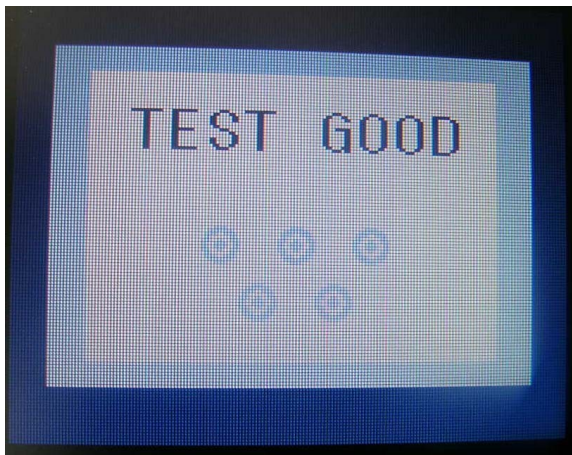
No screen	Determine according to the output message. -. Check Panel 5V of main board and IP 으
Focus fault	Determine according to dimming level of the "TEXT GOOD" message. -. Check Panel and LVDS output
Screen trembling	Determine according to trembling level of the message window. -. Check Panel and LVDS output

4. Troubleshooting

*. Other simple diagnostics

➔**No power** (No video and Function LED does nor work)

       . Check connection Lamp wire, LVDS cable , function cable.

       . Disconnect Inverter connector and check 5V and 14V of Ip board connector.

    ➔ If it does not operate, IP board is inferior goods.

          Or BL_EN pin connect to 5V. If panel is not on, Ip board inferior goods.

     . Ip board operate normally : Check +5V_Panel signal.

    ➔ If it operate normally, Panel is inferior goods.

     . Panel & Ip board operates normally: Check Main board and Function board.

4. Troubleshooting

Symptom   : -. When turning on the Power button after connecting the power, the LED at the
                   front of the monitor does not operate.
Major Checkpoints: -. Check the IP board power fuse and IP board output power.
                   -. Check the connections for the IP board and the Main board.
                   -. Check the main board power part and check also whether there is any abnormal
                   output at other output terminals.
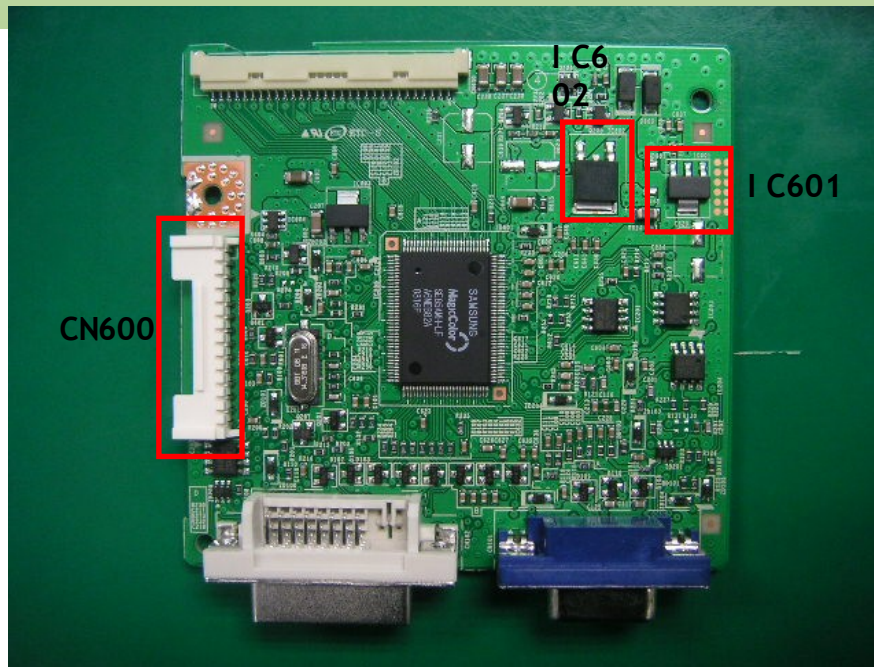
4. Troubleshooting

No power

Check connection of Function Ass'y

When Pin 3,4 of CN600 is 0V, Does proper DC 5V appear at Pin 5,6 of CN600 separately? — NO → Change IP board.

YES

When Pin 1 of IC601 is DC 5V, Does proper DC 3.3V appear at Pin 3 of IC601? — NO → Check IC 601 and related circuit.

YES

When Pin 3 of IC602 is DC 5V, Does proper DC 1.8V appear at Pin 2 of IC602? — NO → Check IC 602 and related circuit.

IP □□ □□ □□ □□□.

Caution : Make sure to disconnect the power before working on the IP board.

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4. Troubleshooting

The Circuit diagram when the power not turn on
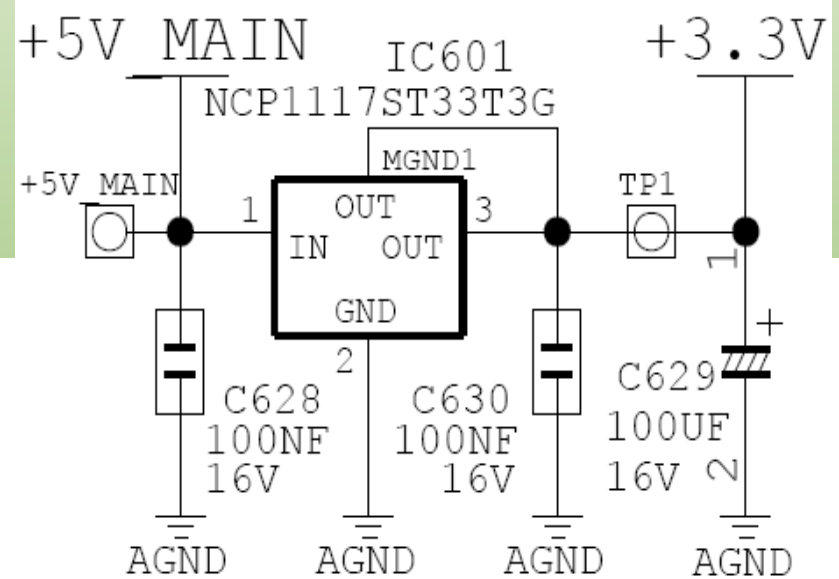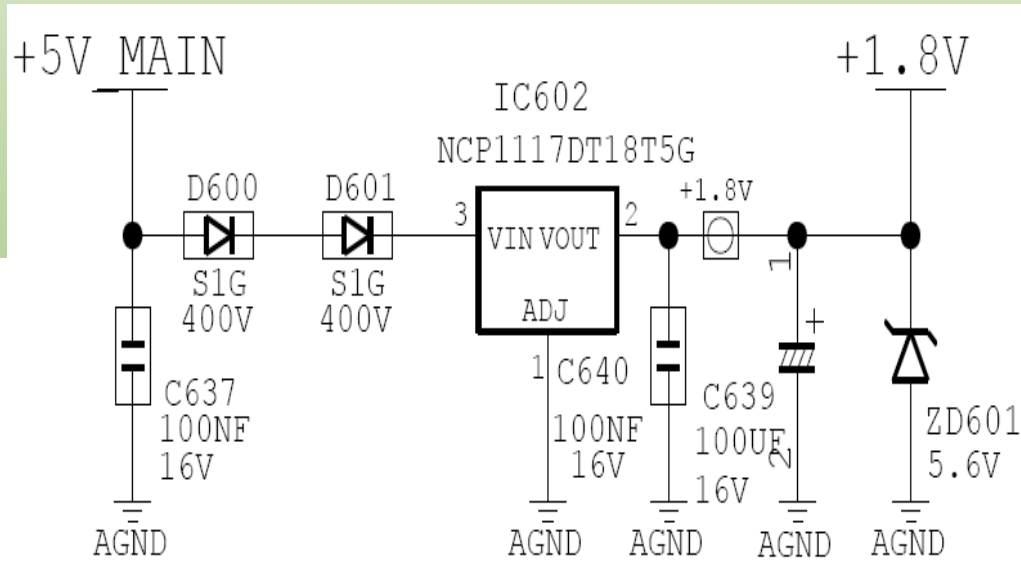
4. Troubleshooting

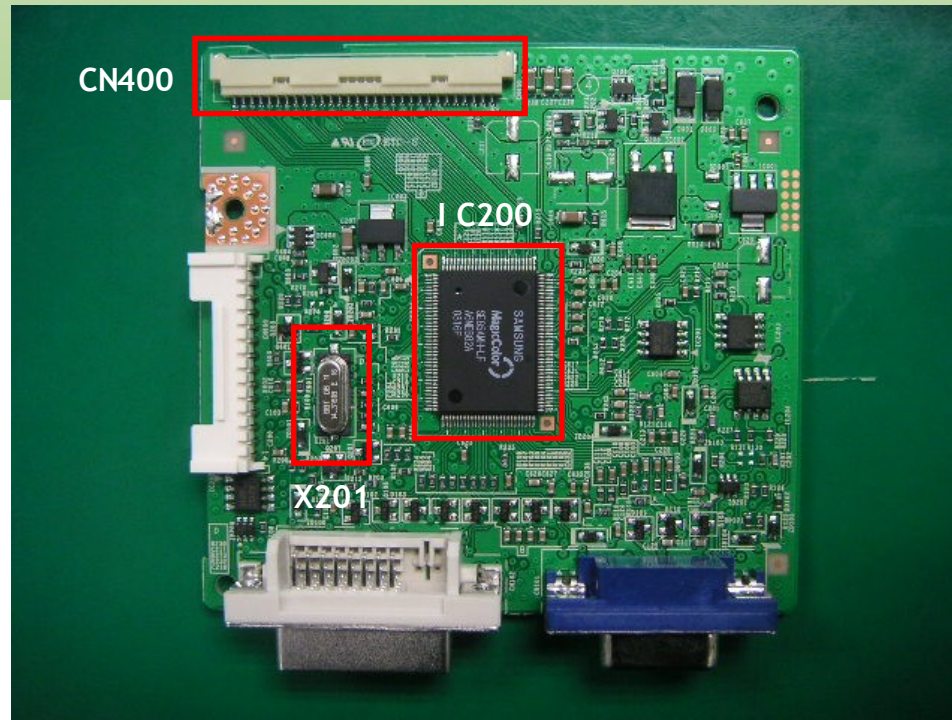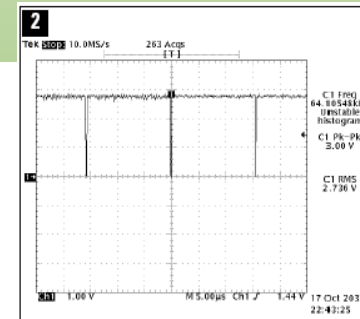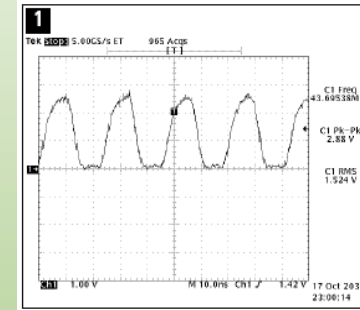# 4. Troubleshooting
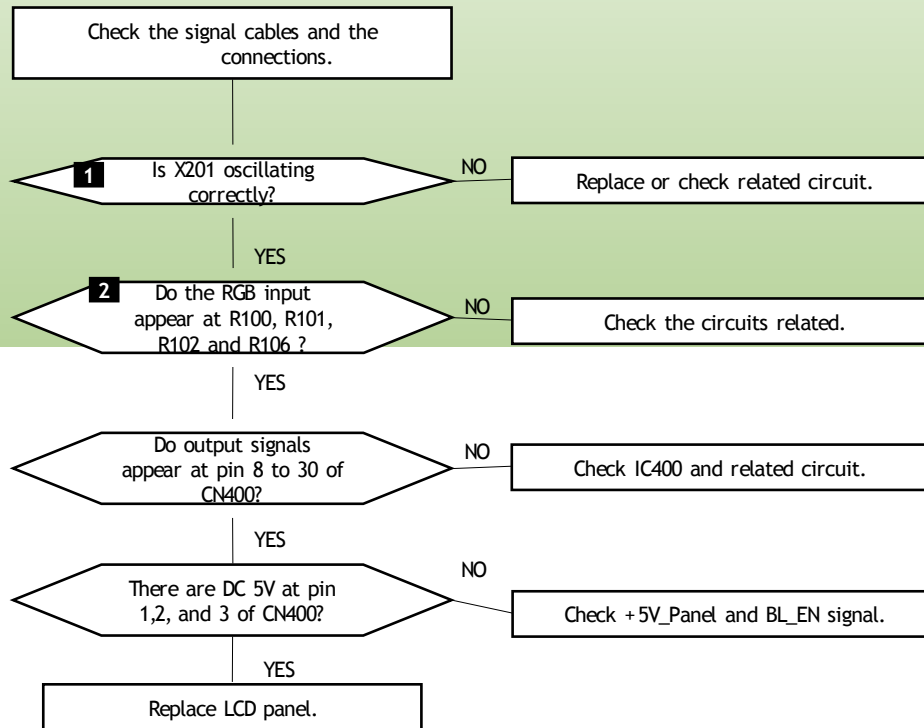
Symptom   : -. Though the LED power turns on, the screen is blank when connecting the VGA cable.
Major Checkpoints: -. Check the D-sub connection.
                          -. Check whether the LVDS cable is connected correctly to the Panel.
                          -. Check whether the lamp connector of the Panel is connected correctly to the IP board.
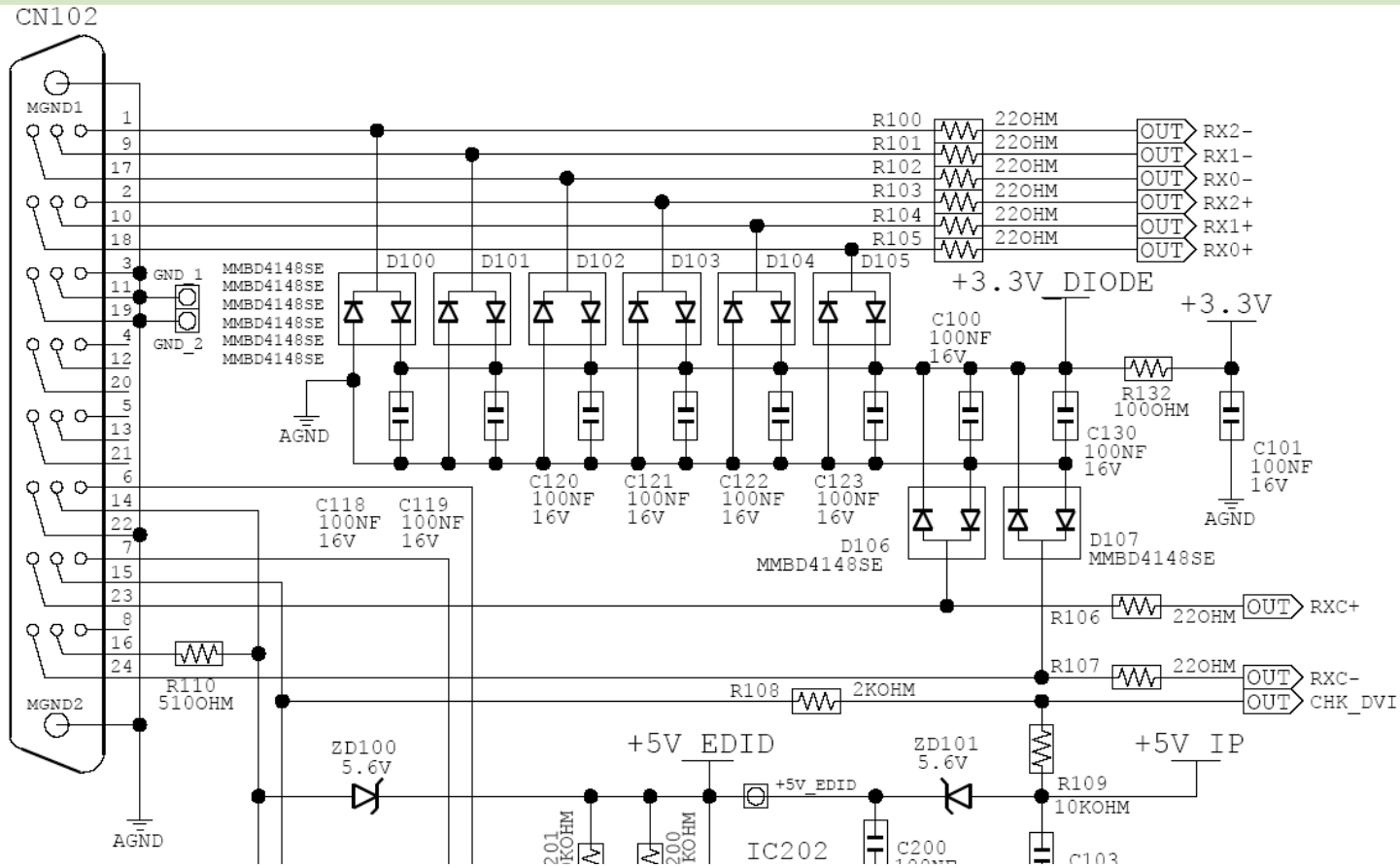

CN400

IC200

X201

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No video
(Analog)

Check the signal cables and the connections.

1 Is X201 oscillating correctly? — NO → Replace or check related circuit.

YES

2 Do the RGB input appear at R111, R114, R118 ? — NO → Check Input part

YES

Does the Hsync , **3**
4 Vsync input appear at pin 32,33 of IC 200, respectively? — NO → Check IC201 and related circuit.

YES

Do output signals appear at pin 8 to 30 of CN400? — NO → Check ICN400 and related circuit.

YES

There are DC 5V at pin 1,2, and 3 of CN400? — NO → Check +5V_Panel and BL_EN signal.

YES

Replace LCD panel
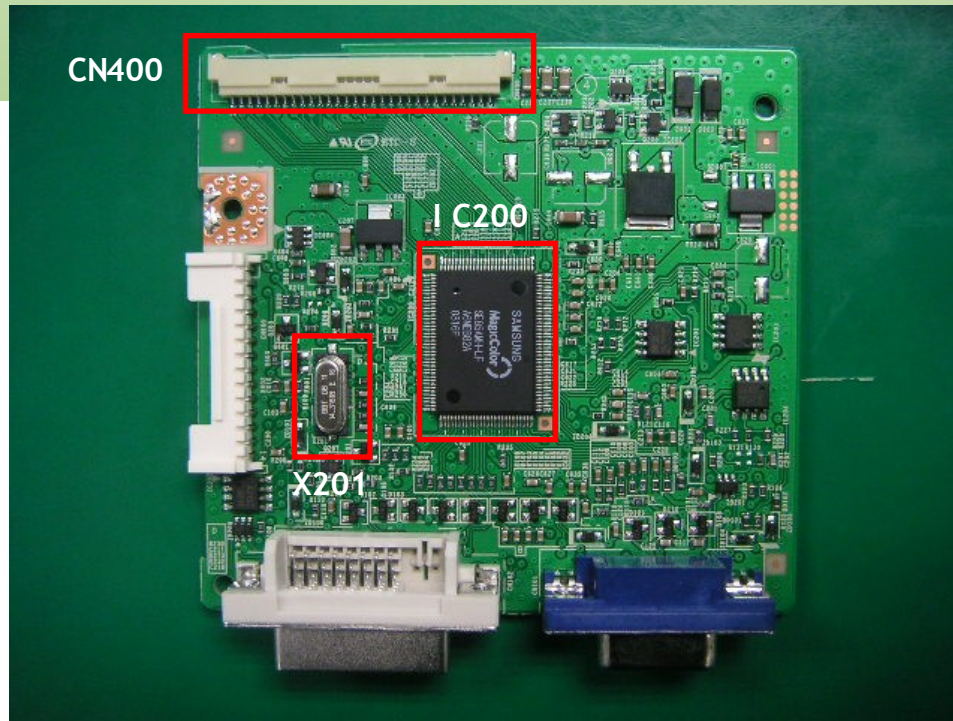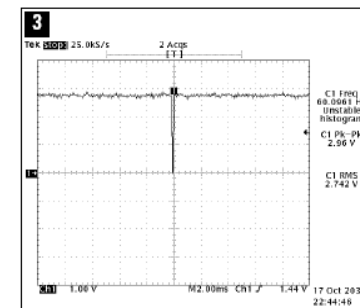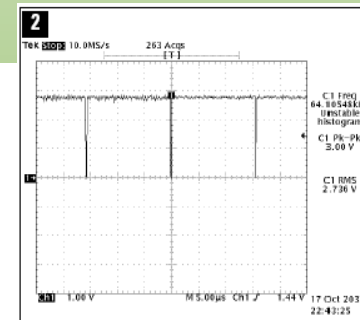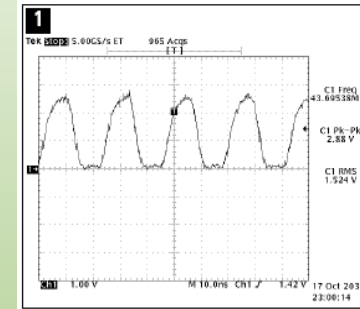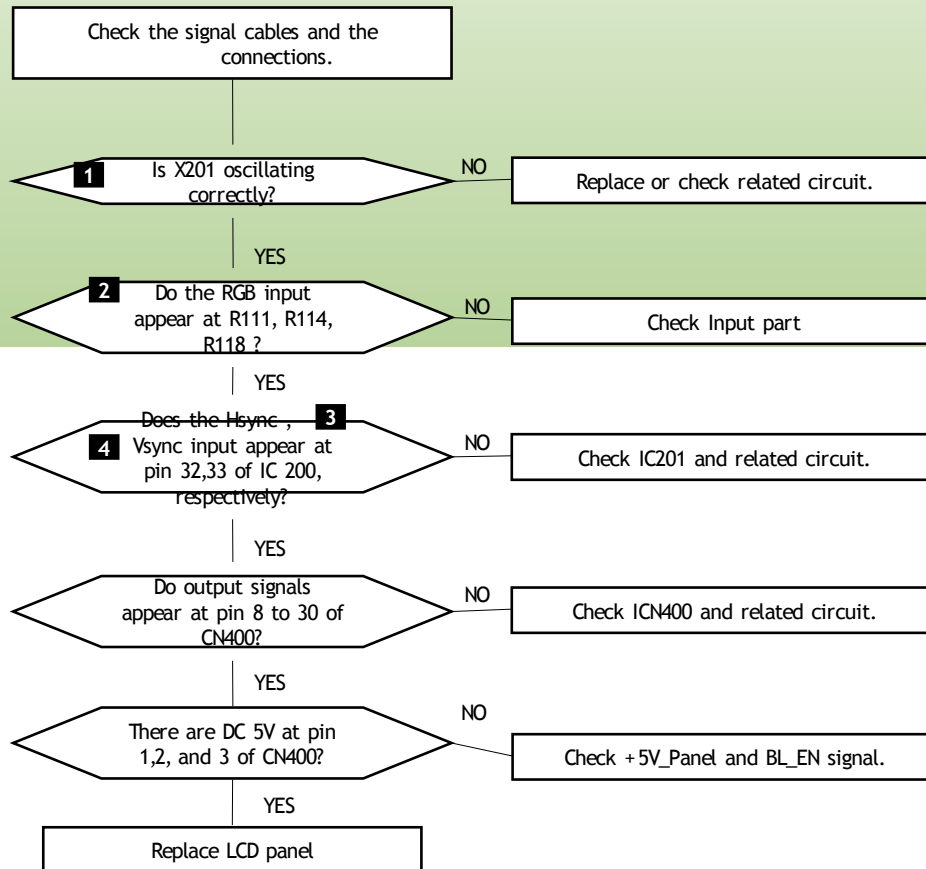
Caution : Make sure to disconnect the power before working on the IP board.

4. Troubleshooting

4. Troubleshooting

+5V_EDID

R216 100OHM
R215 10KOHM

OUT
OTECT

Q201
KSC1623-Y

AGND

BL_EN OUT
DDC_SDA_DVI IN
DDC_SCL_DVI IN

+3.3V

R234 4.7KOHM

R230 100OHM
R273 10OHM
X201 14.31818MHZ R232
1
100OHM
C211 22PF 50V
C210 22PF 50V
AGND   AGND

128 127 126 125 124 123 122 121 120 119

XIN
XOUT
VDDC
GPIO_P13/PWM2
GPIO_P07
GPIO_P06
GPIO_P03/SAR3
GPIO_P02/SAR2
GPIO_P01/SAR1
GPIO_P00/SAR0

1 GND
2 GPIO_P14/PWM0
3 GPIO_P15
4 GPIO_P16
5 DDCD_SDA
6 DDCD_SCL
7 REXT
8 AVDD_33
9 RX2P
10 RX2N
11 GND
12 RX1P
13 RX1N
14 AVDD_33
15 RX0P
16 RX0N
17 GND
18 RXCKP
19 RXCKN
20 AVDD_33
21 AVDD_18
22 BIN0M
23 BIN0P
24 GIN0M
25 GIN0P
26 SOGIN0
27 RIN0M
28 RIN0P
29 GND
30 REFM
31 REFP
32 HSYNC0
33 VSYNC0
34 DDCA_SDA/RS232_TX
35 DDCA_SCL/RS232_RX
36 GPIO_P22/PWM1

VDVI R235 390OHM

RX2+ IN
RX2- IN

RX1+ IN
RX1- IN

RX0+ IN
RX0- IN

AVDC3.3

RXC+ IN
RXC- IN

BLU- IN
BLU+ IN
GRN- IN
C213 100NF 16V
GRN+ IN
SOG IN
C228 1UF 10V
RED- IN
RED+ IN
C229 100PF 50V

HSYNC IN
VSYNC IN
DDC_SDA_VGA IN
DDC_SCL_VGA IN
LED_GREEN OUT

3
4

+5V_PANEL

CN400

R236
10KOHM
+5V_PANEL
AGND

MGND1

1
2
3
4
5
6
7
8 LVA3P   IN LVA3P
9 LVA3M   IN LVA3M
10 LVACKP IN LVACKP
11 LVACKM IN LVACKM
12 LVA2P   IN LVA2P
13 LVA2M   IN LVA2M
14
15 LVA1P   IN LVA1P
16 LVA1M   IN LVA1M
17
18 LVA0P   IN LVA0P
19 LVA0M   IN LVA0M
20 LVB3P   IN LVB3P
21 LVB3M   IN LVB3M
22 LVBCKP IN LVBCKP
23 LVBCKM IN LVBCKM
24
25 LVB2P   IN LVB2P
26 LVB2M   IN LVB2M
27 LVB1P   IN LVB1P
28 LVB1M   IN LVB1M
29 LVB0P   IN LVB0P
30 LVB0M   IN LVB0M

C231 100UF 105'C 16V
AGND

MGND2

AGND

4. Troubleshooting

Symptom   : -. Though the LED power turns on, the screen is blank when connecting the DVI cable.
Major Checkpoints: -. Check the DVI connection.
              -. Check whether the LVDS cable is connected correctly to the Panel.
              -. Check whether the lamp connector of the Panel is connected correctly to the IP board.

CN400

IC200

X201

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4. Troubleshooting

Check the signal cables and the connections.

1 Is X201 oscillating correctly? — NO → Replace or check related circuit.

YES

2 Do the RGB input appear at R100, R101, R102 and R106 ? — NO → Check the circuits related.

YES

Do output signals appear at pin 8 to 30 of CN400? — NO → Check IC400 and related circuit.

YES

There are DC 5V at pin 1,2, and 3 of CN400? — NO → Check +5V_Panel and BL_EN signal.

YES

Replace LCD panel.

Caution : Make sure to disconnect the power before working on the IP board.

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4. Troubleshooting
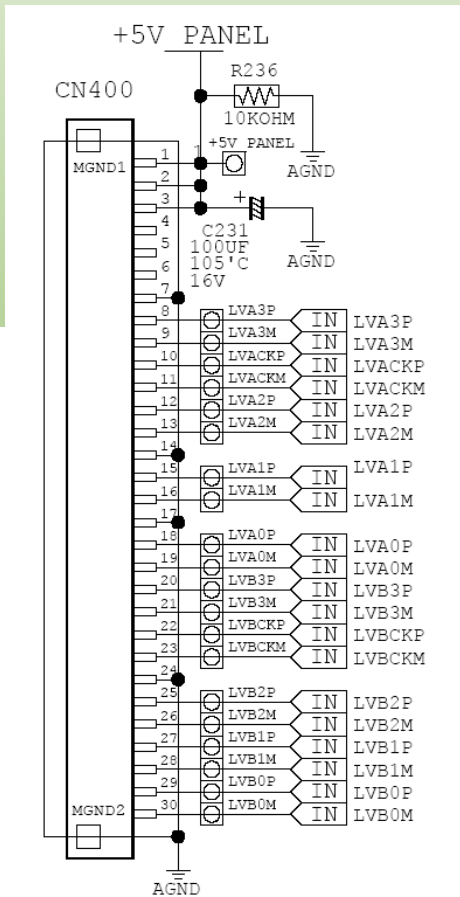
4. Troubleshooting

4. Troubleshooting

*. Check Code version.

-. Enter the service mode, and check MCU code version and checksum.

-.How to enter service mode

➔ Set both the brightness and the contrast to 0.

➔ Hold down the Enter button for five (5) seconds.

➔ The SVC Function OSD will appear.

➔ To exit the SVC Function OSD, you have to turn off the power.

-. Safe Mode.

➔ If the frequency of the input signals is higher than the supported frequency,
   Safe mode gives a user a period of time (one (1) minute) to change the video card
   settings to a Recommended mode.

4. Troubleshooting

*. Service Function OSD

Service Function

Monitor On Time	:	0 Hr
Panel Ch. No.	:	0
On Time	:	0 Hr
Cycle	:	2
Auto Auto	:	On
PixelShift	:	Off
Country	:	English
Scaler-MCU	:	MStar
Version	:	M-HA19L0CAc-1002
Checksum	:	D47D

Panel Information

Select Auto

Select Pixel Shift

Country

Scaler Vender

Micom version

Micom checksum

4. Troubleshooting

*. To move next step. Press (+) key.

4. Troubleshooting

*. To select off/on. Press (-) key.

4. Troubleshooting

*. Replace Panel

After replacing the panel, select the Panel item and then hold down the Menu button for five (5) seconds.
The Ch. No. of the panel will increase. Then, on time and cycle number will be set to 0.

This number will be changed.

5. How to execute code

1. Enter the DDC EDID data when the AD board is replaced.

2. Download the DDC input program and the DDC file that corresponds to the model from the Quality Department of Samsung and install it using a jig as shown in the figure below, and then enter the data.

Monitor needing adjustment

MTI-2031
DDC Manager

Parallel Connector
(25P Cable)

Connect Monitor
Signal Cable

SAMSUNG
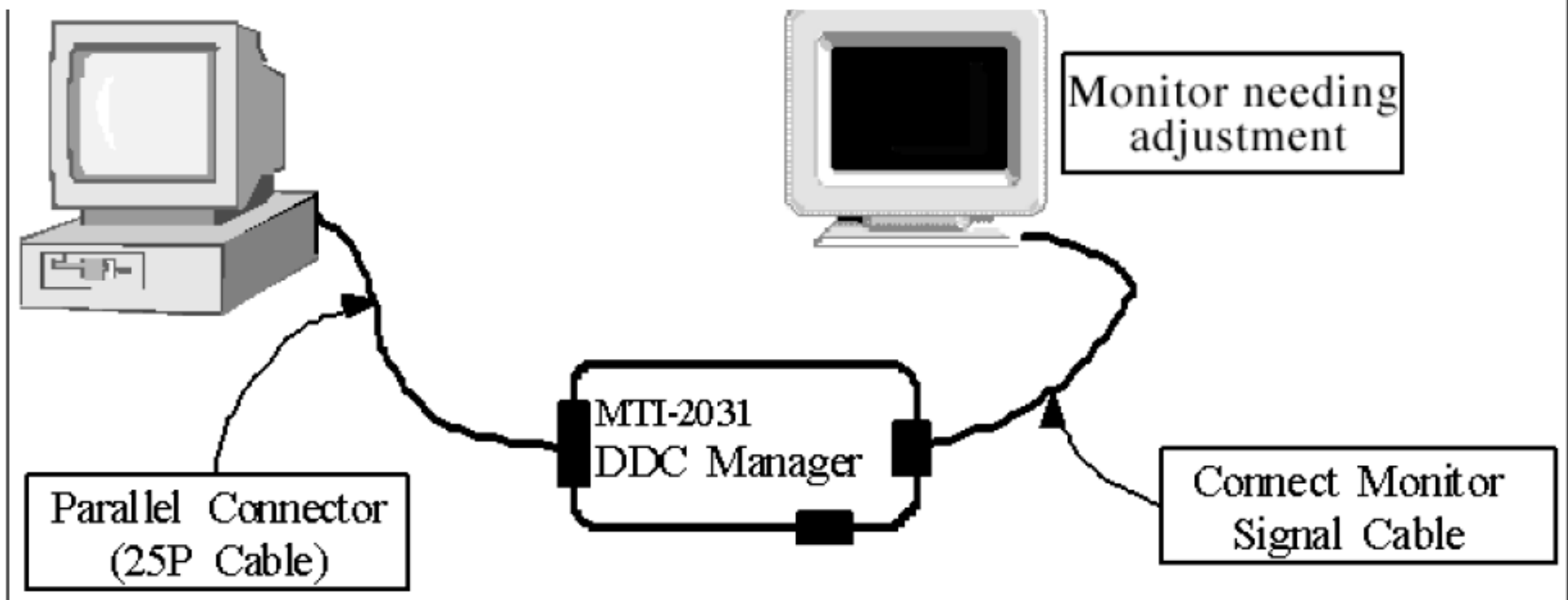
5. How to execute code (DDC)

1. Click the **Open** icon
2. Select **Two EDID**
3. Select a **DDC** file.
4. Select week
5. Click **Next (OK)**.

5. How to execute code (DDC)

6: Enter the serial number and press the Enter key.

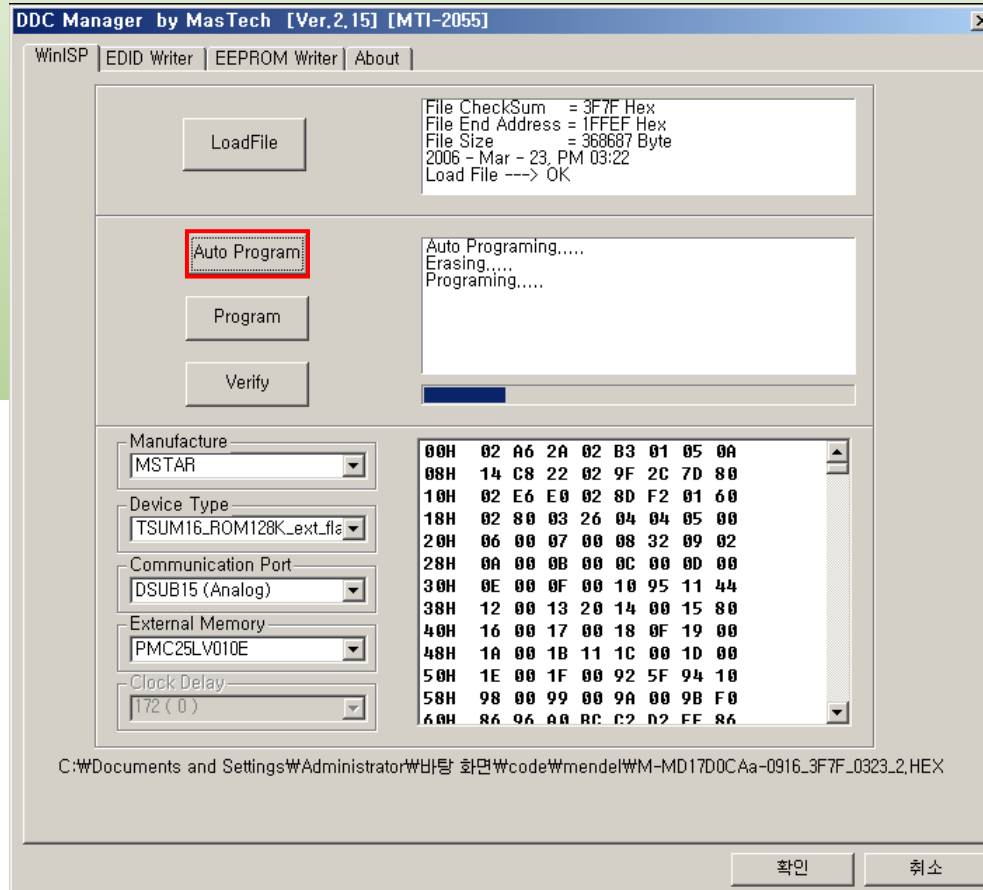# 5. How to execute code (MCU code)
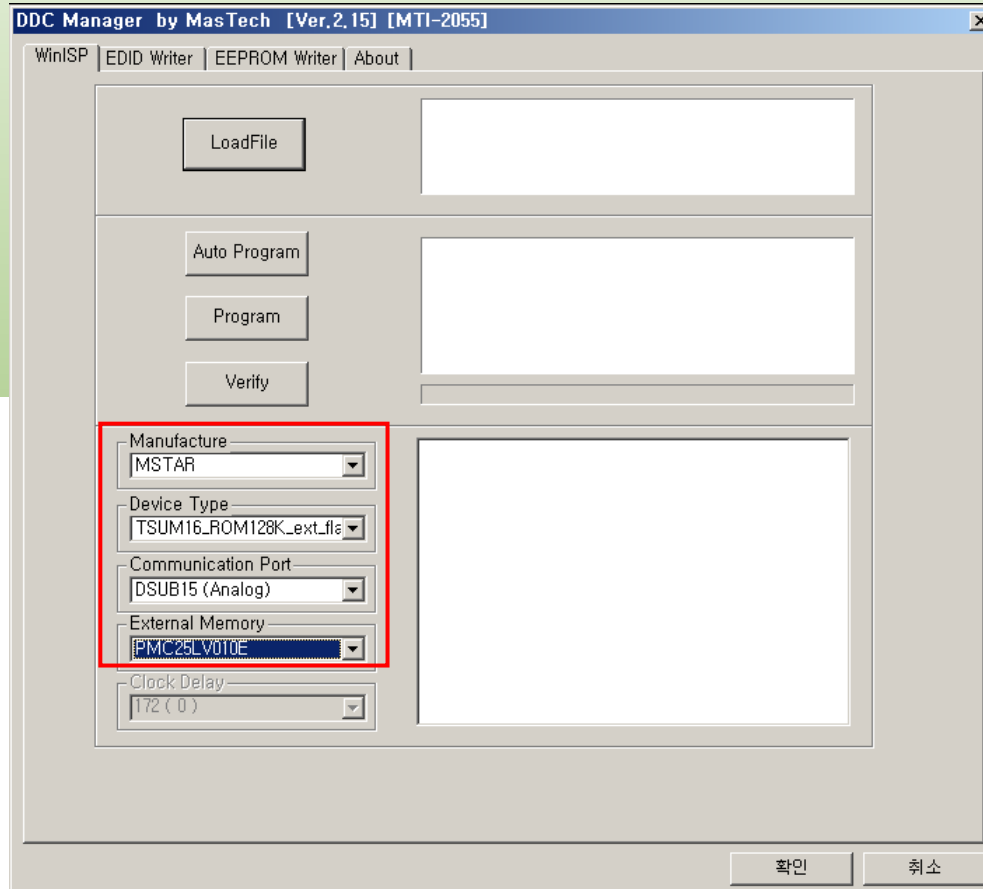
1. Options Checking.
   -. Manufacture : MSTAR
   -. Device Type :TSUM16_ROM128K_ext_flash
   -. Communication Port : DSUB15 (Analog)
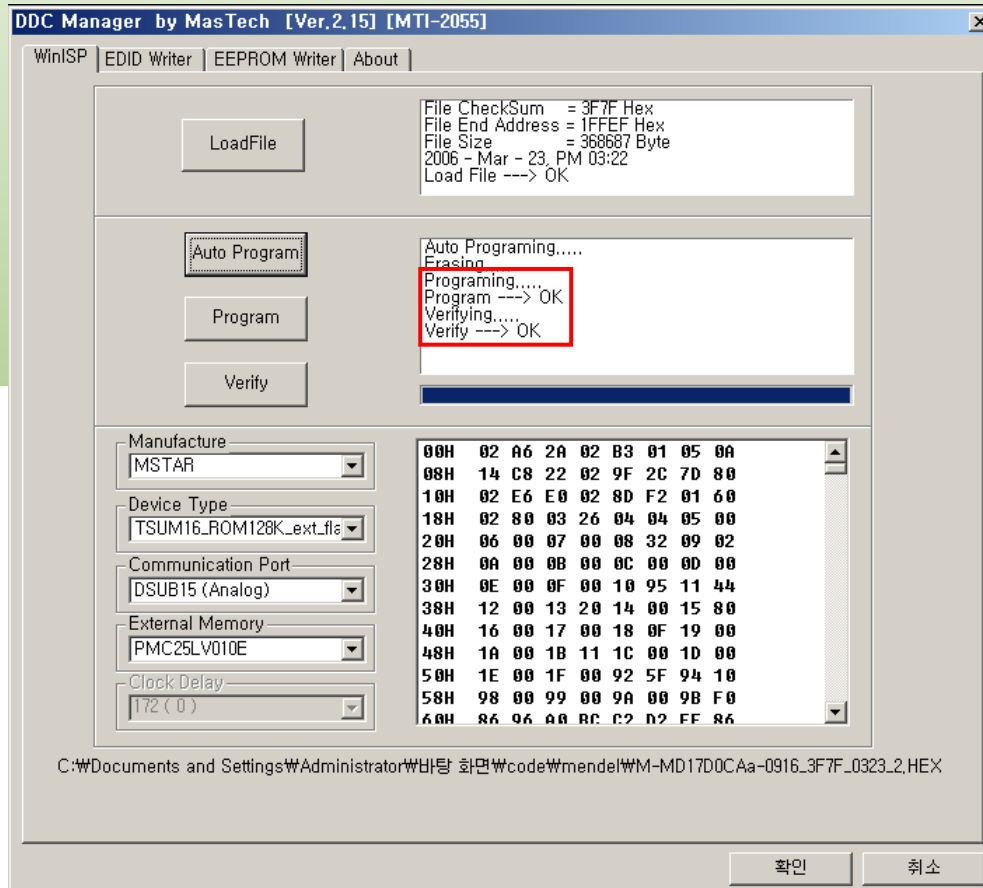   -. External Memory : PMC25LV010E

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5. How to execute code (MCU code)
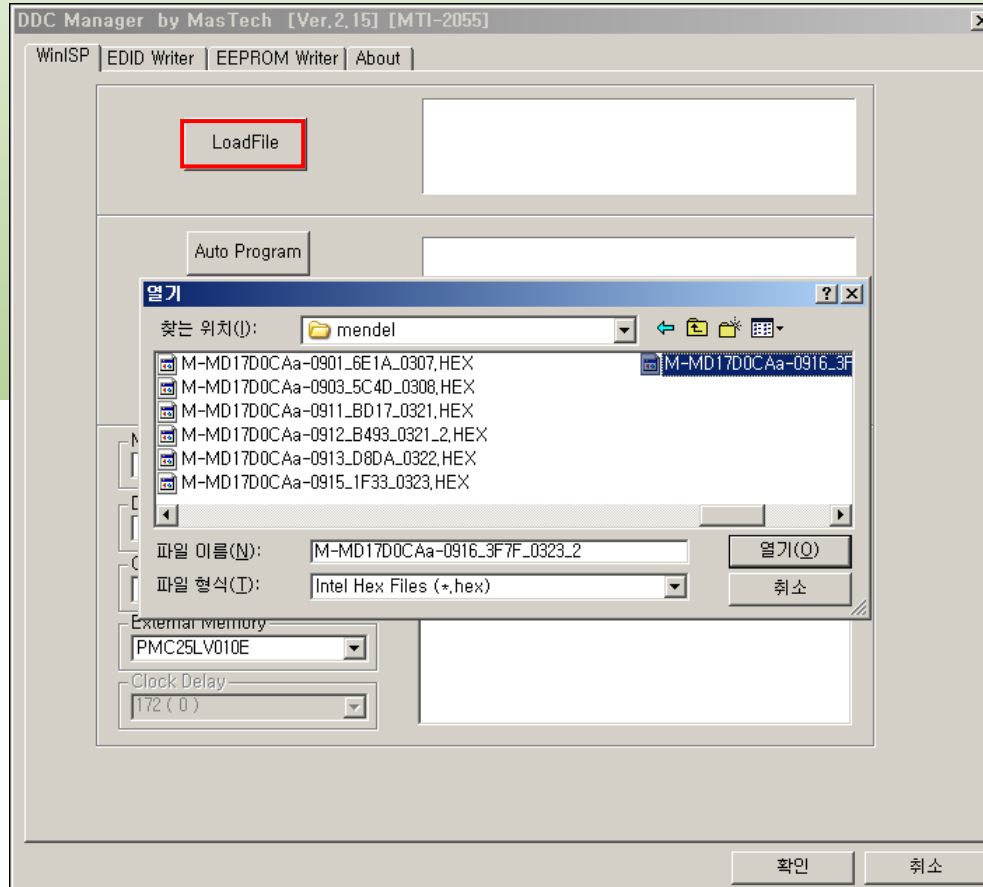
2. After click the 'LoadFile' button , choose MCU code.

5. How to execute code (MCU code)

3. 'Auto Program' button choice.

5. How to execute code (MCU code)

4. After the Program and Verify completed, execute hard power off/on.

5. How to Execute code (HDCP Code)
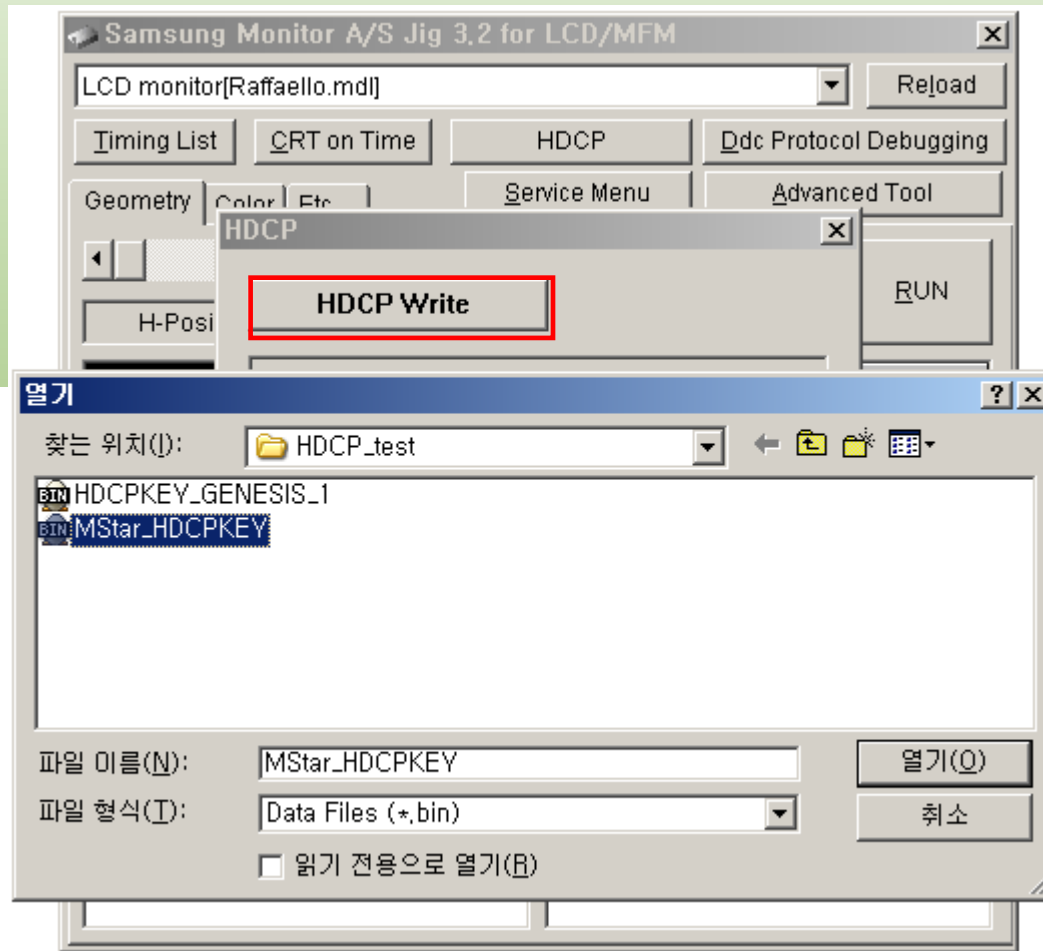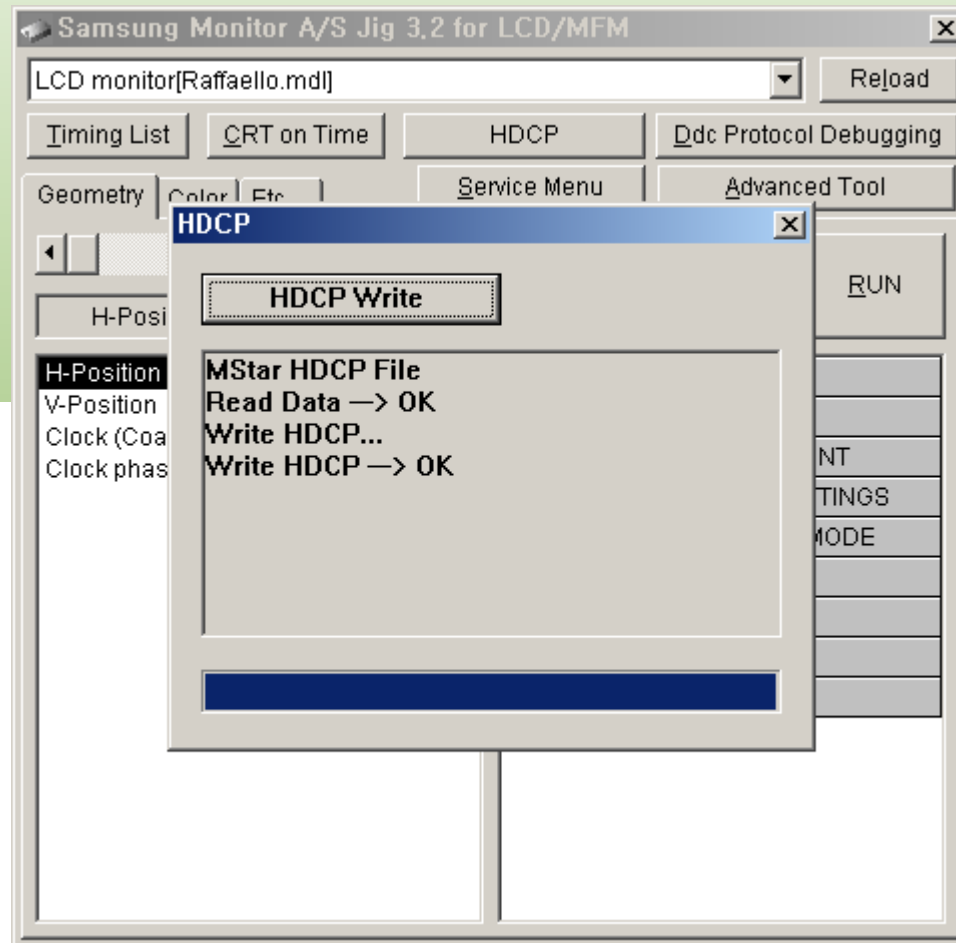

1. Execute 'service.exe'.

5. How to execute code (HDCP code)
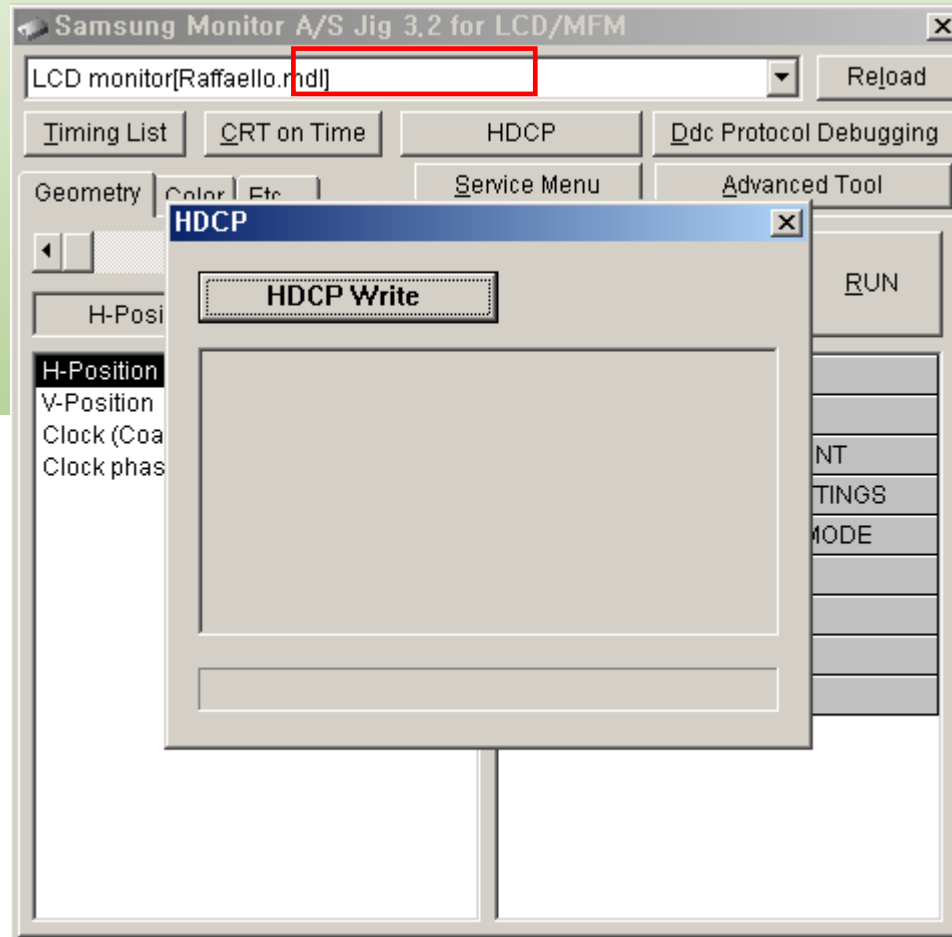
2. Click 'HDCP' button.

5. How to execute code (HDCP code)

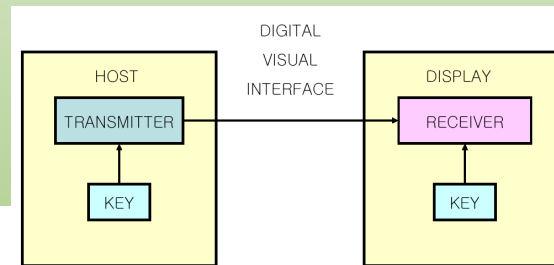3. Click 'HDCP Write' button
   and select 'MStar_HDCPKEY'.

4. HDCP KEY writing is Complete.

6. etc. (HDCP Function)

- HDCP : HDCP is designed to protect the video transmission between a DVI video transmitter and a DVI video receiver
- Diagram : The HDCP Authentication protocol is an exchange between a video transmitter and a video receiver that affirms to the transmitter that the receiver is authorized to receive the protected information.

  this affirmation is in the form of the receiver demonstrating knowledge of a set of secret device keys.

```
                      DIGITAL
                      VISUAL
            HOST      INTERFACE        DISPLAY

        TRANSMITTER ──────────────→  RECEIVER

            KEY                        KEY
```

1. It takes about 2s to encrypt.
2. Encryption fail : Noise Display ➔ Check supported resolution.
   S/W power off, on.(for new encrypt)
   Rewrite HDCP.
   Check HDCP device
   &video card& Contents.

```
Support resolution

 640 x 480p @50/60

 720 x 480p @50/60

 720 x 576p @50/60

1280 x 720p @50/60
```

6. etc. (After replacing Main board)

Auto Color

➢ PC analog (2048X1152@60): Tools to use: MSPG-3240L
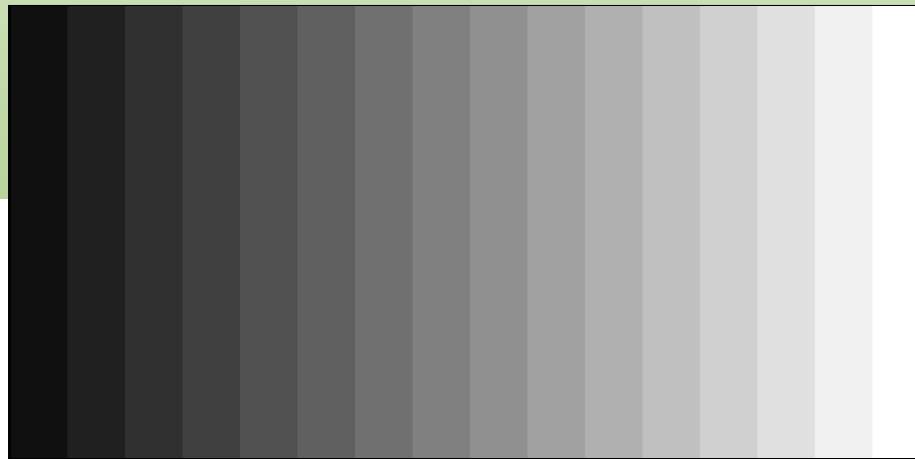
PC Analog Control Pattern(16 GRAY)

➢ **Select Language English on the OSD menu and then hold down the Menu button for five (5) seconds.**

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